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Health Finance & Governance Project  
**Technical Briefing**  
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# The Joint Learning Network in Action: Spotlight on Ghana

September 22, 2016 | 9:00-10:00 am EDT



## JOINT LEARNING NETWORK

For Universal Health Coverage



Abt Associates Inc.

In collaboration with:

Avenir Health | Broad Branch Associates | Development Alternatives Inc. (DAI) | Johns Hopkins Bloomberg School of Public Health (JHSPH) |  
Results for Development Institute (R4D) | RTI International | Training Resources Group, Inc. (TRG)



# Session Outline

- ▶▶ Welcome
- ▶▶ Introductions
- ▶▶ Presentations:
  - ❖ The Joint Learning Network (*Amanda Folsom*)
  - ❖ Ghana's Experience (*Nathaniel Otoo and Lydia Dsane-Selby*)
  - ❖ HFG Perspective (*Chris Lovelace*)
  - ❖ Looking Forward (*Amanda Folsom*)
- ▶▶ Discussion/Q&A

# Experts



**Amanda Folsom, MPH**

Program Director, Joint Learning Network for Universal Health Coverage  
Results for Development



**Nathaniel Otoo**

Chief Executive  
Ghana National Health Insurance Authority



**Dr. Lydia Dsane-Selby**

Director, Claims Management  
Ghana National Health Insurance Authority



**Chris Lovelace**

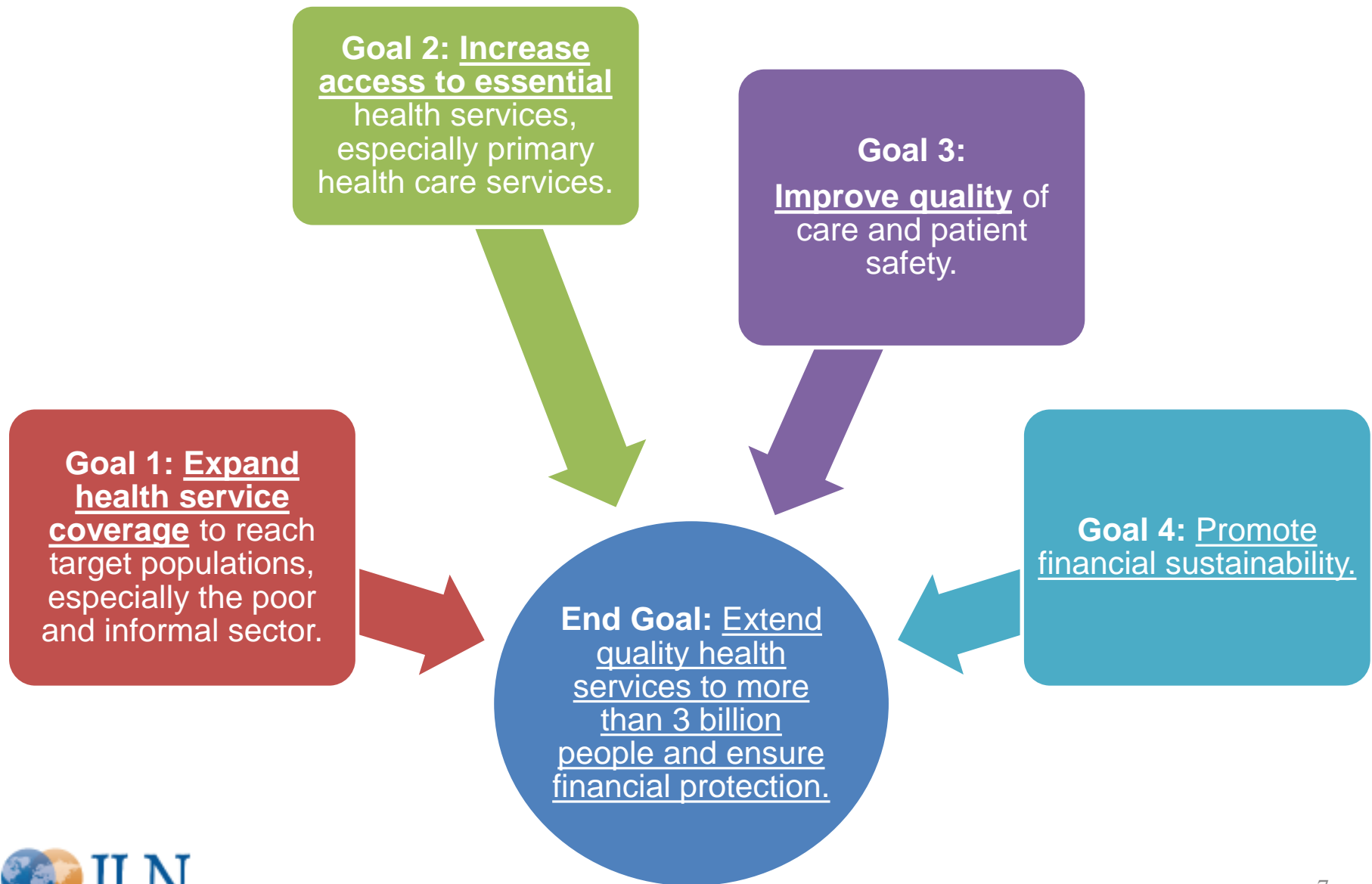
Director of Strategy and Quality, Health Finance and Governance Project  
Abt Associates Inc.



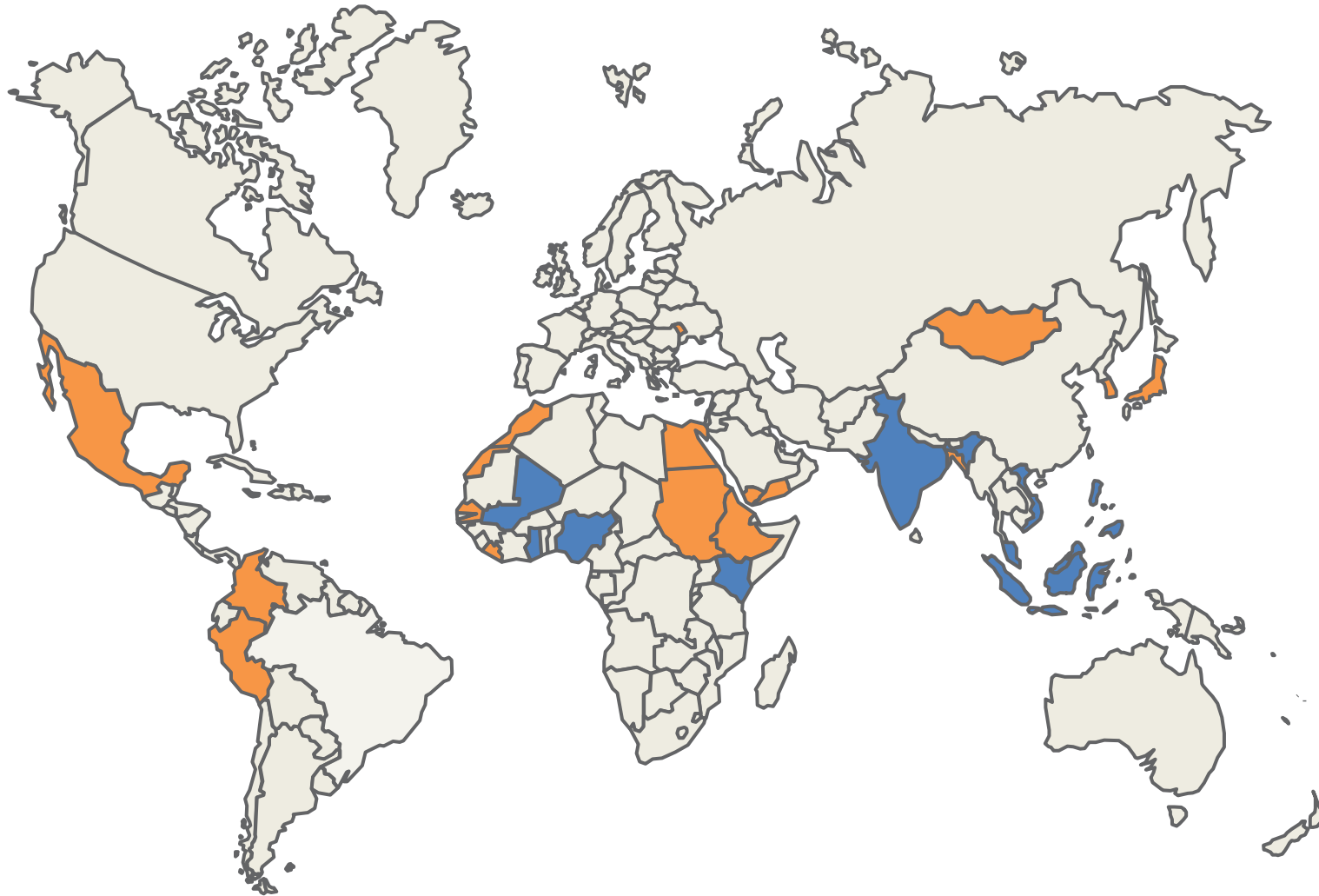
# The Joint Learning Network

Amanda Folsom  
*JLN Program Director*  
*Results for Development*

# What is the End Goal of the JLN?



## Expanding Membership – 27 countries



## Full Members

- Ghana
- Indonesia
- India
- Kenya
- Philippines
- Malaysia
- Mali
- Nigeria
- Vietnam

## Associate Countries

- Bangladesh
- Bahrain
- Colombia
- Egypt
- Ethiopia
- Japan
- Kosovo
- Liberia
- Mexico
- Moldova
- Mongolia
- Morocco
- Namibia
- Peru
- Senegal
- South Korea
- Sudan
- Yemen

# Technical Goals Prioritized by the Steering Group

		Goals							
		Equitably expand coverage to target populations		Increased access to services, esp. primary care		Improve quality of care and patient safety		Sustainably and effectively finance services	
Targeted functions	Costing and pricing of services			✓				✓	
	Utilization review/Quality audits			✓		✓		✓	
	Targeting – policy and design of mechanisms	✓		✓					
	Delivery system/provider network design	✓		✓		✓			
	Licensing/accreditation			✓		✓			
X-cutting functions	Provider Payment	Cross-cutting functions support all goals							
	Information technology								
	Strategic communication								
	Benefits design/Health Technology Assessment								
	Monitoring progress/M&E								
	Human Resources								
	Institutional Roles & Governance								

# JLN Technical Initiatives and Collaboratives

## Primary Health Care

- PHC-UHC Self-Assessment
- Engaging the Private Sector in PHC Delivery
- Health Benefits Policies for PHC
- PHC Performance Measurement and Improvement
- Financing and Payment Models for PHC

## Provider Payment

- Costing Collaborative
- Data Analytics for Monitoring Provider Payment Systems
- Financing and Payment Models for PHC

## Population Coverage

- Reaching the informal sector and the poor
- User experience mapping to inform identification and enrollment

## Quality

- Institutional Roles and Relationships in the Governance of Health Care Quality
- Medical Audits

## Information Technology

- OpenHDD
- Health Management System Interoperability
- Common Standards for National Health Coverage
- Data analytics for Monitoring Provider Payment

## Health Financing [NEW]

- Domestic Resource Mobilization (TBC)
- Managing More from Existing Resources (TBC)



# The Joint Learning Approach

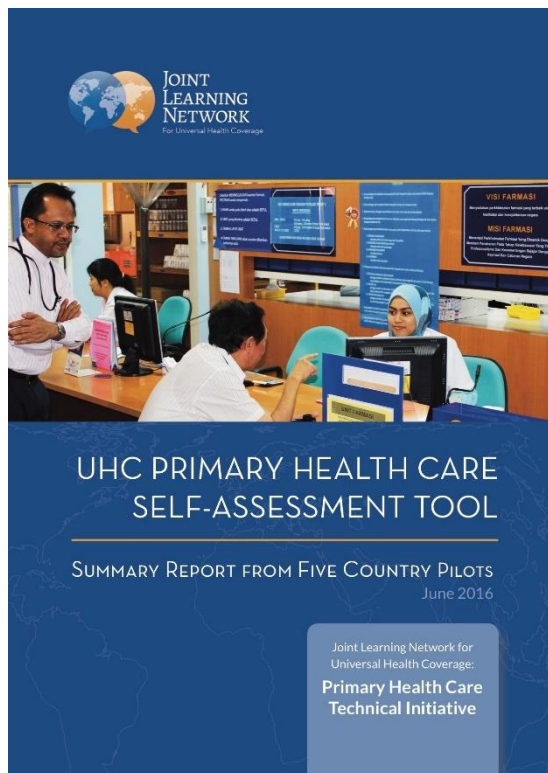
Using collaborative learning among practitioners to co-develop global knowledge on the practical “how-to’s” of achieving UHC



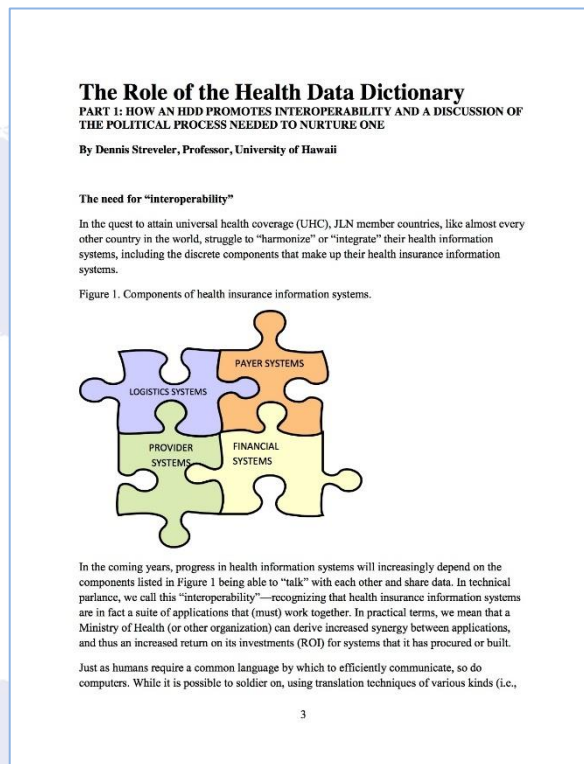
## Key Benefits of the JLN Approach:

- Strong country ownership
- Relevance to country priorities
- Space to analyze root causes
- Builds trust, safe space, and community
- Results in practical tools/knowledge products that can be used and shared
- Creates opportunities for responsive follow-up by partners

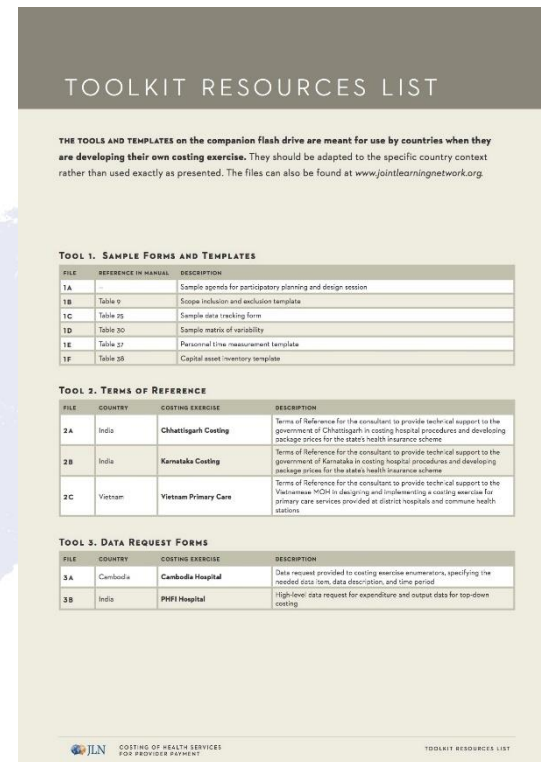
# Examples of Co-produced Knowledge and Tools



*Primary Healthcare  
Self-Assessment Tool*



*Health Data  
Dictionary*



*Costing Manual  
Toolkit*



# SPOTLIGHT ON GHANA

**Mr. Nathaniel Otoo**

Chief Executive, Ghana NHIA

**Dr. Lydia Dsane-Selby**

Director, Claims Management, Ghana NHIA



# Ghana National Health Insurance Authority



**Mr. Nathaniel  
Otoo**



**Dr. Lydia  
Dsane-Selby**



# PERSPECTIVE ON JLN – HFG PARTNERSHIP

**Chris Lovelace,**  
Director of Strategy and Quality, HFG Project





# JLN – HFG Partnership (Global Examples)

- ❖ **JLN Global Meeting “Building Strong Systems for UHC, July 2016, Putrajaya, Malaysia**
  - HFG supported participants from 5 countries (Cambodia, Ethiopia, Indonesia, Myanmar, Nigeria)
  - Facilitated sessions for (1) country action planning and (2) Implementation Research
- ❖ **Learning Exchange on the Governance of Quality**
  - Collaboration of HFG-JLN, with ASSIST, WHO, IHI
- ❖ **“Using Evidence to Design Health Benefits Plans: Lessons from 25 Countries” (HFG publication)**
  - Contribution of experience from JLN members from Ghana, Malaysia, India, Philippines
- ❖ **Strategic Communications and Stakeholder Engagement for UHC (NEW)**
  - New HFG/joint learning activity in response to strong JLN country demand



# JLN – HFG Partnership (Regional and Country Examples)

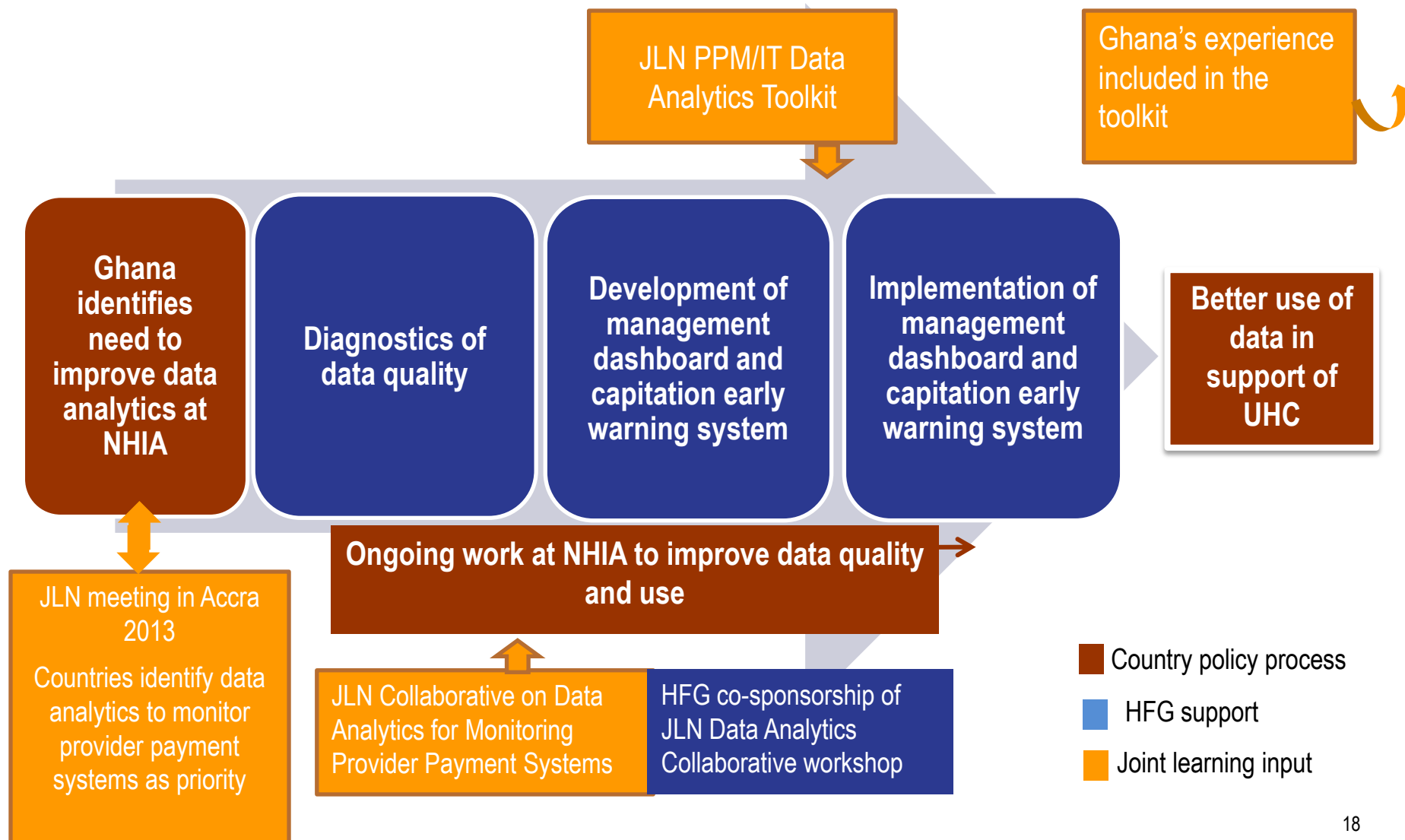
## ❖ Regional Collaboration

- USAID Africa Bureau – Peer-to-Peer Learning Workshop “Financial Protection and Improved Access to Health Care,” February 2016, Accra, Ghana
- USAID Asia Bureau (emerging) – Public Stewardship of the Private Sector

## ❖ Country-Level Partnership

- JLN as a platform for demand articulation and knowledge co-production; HFG as partner in supporting implementation and adaptation of learning at country-level
- Examples from **Ghana**, Nigeria (emerging), and Vietnam

# HFG/JLN Collaboration in Ghana







# Q&A



**Amanda  
Folsom**



**Mr. Nathaniel  
Otoo**



**Dr. Lydia  
Dsane-Selby**



**Chris  
Lovelace**



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# Thank You!

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